

## REMOTE SERVICE SYSTEMS MANAGEMENT INTERFACE

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### Abstract

The invention relates to an interfacing between a systems management system and a remote services system which includes: a system management application program interface, a systems management system, and a systems management integrator. The systems management application program interface collects and detects information from the systems management system using a systems management integrator. The systems management integrator interfaces with the systems management system via the systems management application program interface. The systems management system provides and receives information for the remote services system and provides and receives information from a systems management integrator application program interface. The systems management integrator application program interface provides a normalization point where data from the systems management system is normalized to a remote services system standard.